



Quality Policy

The overall business objectives of James Briggs Ltd is to achieve long term profitability through sustained growth and process improvement to deliver enhanced customer satisfaction. James Briggs Ltd will at the same time ensure compliance to all relevant National and international standards

As a company we will continuously monitor our processes using predefined performance measures to analyse their effectiveness. The results of the analysis will be reviewed through regular meetings and used to drive additional business improvements as the need is identified

Responsibility for Implementation

- The Director responsible together with Senior Managers are responsible to ensure Leadership, Direction and Resource in support of the aims and objectives of this Quality policy
- All managers will demonstrate their commitment to this policy by communicating it throughout the organisation and by actively participating in its overall objectives to continual improvement.
- All managers and supervisors are responsible for providing suitable information, Instruction and training so as to prevent a non conforming process or product.
- All managers, supervisors and employees are responsible for ensuring suitable two way communication on quality matters
- All employees are responsible and encouraged to participate in the process of improving the quality management system
- All employees will support this policy by following the company's standard processes and procedures.
- Regular audits will be undertaken at specified intervals to ensure the effectiveness of the quality system, and the results will be analysed and made available

James Briggs Ltd quality goals are to

- Maintain a certificated quality management system and to achieve the aims and objectives of this policy to ensure compliance
- Effectively Integrate the quality management system into business planning
- Positively promote a culture of continual improvement and effective communication on all matters relating to quality
- Monitor and measure quality performance using standard reactive and proactive measures and share the results with all levels of the organisation
- Manage plant and equipment and the infrastructure to minimise non conforming product
- Undertake regular audits at specified intervals to ensure the effectiveness of the quality management system, the results of which will be analysed and made available

This signed statement confirms the commitment of James Briggs Ltd to achieve the outcomes outlined in this statement, and has been written in line with the requirements of ISO9001;2008

A handwritten signature in black ink, appearing to read 'Tim Pugh', written over a horizontal dashed line.

Tim Pugh CEO

Rev 1 Issued Jan 14 Reviewed June 15 next review no later than June16